

Retail Washers

Lead Times

Available Stock - Five days or less after acceptance of purchase order by TriContinent.
Not in Stock - Six weeks

Delivery Date

TriContinent will try to accommodate a customer's request to move delivery dates in or out. However, we reserve the right to charge a premium for order date changes to cover any rescheduling or overtime required.

Cancellation

25% cancellation fee

Returns

A Return Material Authorization (RMA) must be issued by TriContinent before any instrument may be returned. A restocking fee of 25% of invoice value may apply to products returned for credit. \$200 minimum out-of-warranty service repair charge may apply.

Standing Orders

Standing orders are accepted for a period not to exceed one year and are subject to the cancellation policy.

Payment Terms

Net 30 days in U.S. Dollars (unless otherwise negotiated).

Shipping Terms

ExWorks Grass Valley, California (unless otherwise negotiated).