

OEM Washers

Minimum Order Requirements

25 with minimum shipment of 10 each.

Purchase Orders

Work will begin on your custom washer after a purchase order is received and approved by TriContinent.

Lead Times

Released Custom Product - Eight weeks after acceptance of purchase order.

New Custom Product - Eight weeks after the product is released for production.

Delivery Date

TriContinent will try to accommodate a customer's request to move delivery dates in or out.

However, we reserve the right to charge a premium to cover any rescheduling or overtime required.

Cancellation

10% minimum cancellation fee

25% if canceled 4 to 6 weeks before scheduled ship date

50% if canceled 2 to 4 weeks before scheduled ship date

100% if canceled less than 2 weeks before scheduled ship date

Returns

A Return Material Authorization (RMA) must be issued by TriContinent before any instrument may be returned. A restocking fee of 25% of invoice value may apply to products returned for credit. \$200 minimum out-of-warranty service repair charge.

Standing Orders

Standing orders are accepted for a period of one year and are subject to the cancellation policy.

Payment Terms

Net 30 days in U.S. Dollars (unless otherwise negotiated).

Shipping Terms

ExWorks Grass Valley, California (unless otherwise negotiated).