

OEM

Pipettes & Dispensers

Minimum Order Requirements

Please check the Custom Options page for the minimum order quantity for the product of your choice. We cannot accept OEM orders for less than the specified quantity.

Purchase Orders

Work will begin on your customized product after a purchase order is received and approved by TriContinent.

Lead Times

Released Custom Products - Eight weeks after acceptance of purchase order.
New Custom Products - Eight weeks after the release of the product.

Delivery Date

TriContinent will try to accommodate a customer's request to move delivery dates in or out. However, we reserve the right to charge a premium for order date changes to cover rescheduling and overtime.

Cancellation

10% minimum cancellation fee
25% if canceled 4 to 6 weeks before scheduled ship date
50% if canceled 2 to 4 weeks before scheduled ship date
100% if canceled less than 2 weeks before scheduled ship date

Returns

A Return Material Authorization (RMA) must be issued by TriContinent before any product may be returned.
A restocking fee of 25% of invoice value may apply to products returned for credit.

Standing Orders

Standing orders are accepted for a period not to exceed one year and are subject to the cancellation policy.

Payment Terms

Net 30 days in U.S. Dollars (unless otherwise negotiated).

Shipping Terms

ExWorks Grass Valley, California (unless otherwise negotiated).